
Partnership Overview

Digital Lending Application ("DLA")	Paytm Consumer App platform
Lending Service Provider ("LSP")	One 97 Communications Limited
Nature of Engagement	DSP Finance has partnered with LSP for offering Loan Against Mutual Funds via its DLA.
Nature of Services availed from LSP	Customer Acquisition, Loan Onboarding, Loan Servicing, Customer Support.

Product Features

- Loan Amount upto INR 2cr.
- Interest Rate starting from 9.90% p.a.
- Entire Digital Journey (including KYC, Mandate, Collateral Pledge, KFS & Agreement)
- Interest only on Disbursed Amount
- No-prepayment charges

Grievance Redressal Officers

DSP Finance Pvt. Ltd.

You can reach out to the Grievance redressal officer ("GRO") of DSP at below mentioned details:

GRO:

- Name: Mr. Nikhil Vibhuti
- Designation: Grievance Redressal Officer (GRO)
- Address: Mafatlal Centre, 11th Floor, Nariman Point, Mumbai, Maharashtra - 400021
- Phone: 02241484529
- Email: grievance.officer@dspfin.com

Principal Nodal Officer (PNO & CGRO):

- Name: Mr. Sahib Pahwa
- Designation: Principal Nodal Officer
- Address: Mafatlal Centre, 11th Floor, Nariman Point, Mumbai, Maharashtra - 400021
- Phone: 02241484529
- Email: nodalofficer@dspfin.com

Grievance Redressal Policy:

<https://dspfin.com/grievance-redressal/>

One 97 Communications Limited

You can reach out to the Grievance redressal officer of Paytm at below mentioned details:

- Name: Aditya Ranade
- Designation: Nodal Officer
- Phone: 0120-4440440
- Email: grievance_redressal_loandistribution@paytm.com

RBI Sachet Portal: <https://sachet.rbi.org.in/>

RBI CMS Portal: <https://cms.rbi.org.in/cms/indexpage.html#eng>

Privacy Policy of DSP Finance: <https://dspfin.com/privacy-policy/>

Privacy Policy of LSP (Paytm):

<https://paytm.com/company/terms-and-conditions?company=one97&tab:=lending-privacy-policy>

DSP Finance Lending Partners: <https://dspfin.com/our-partners/>