

Grievance Redressal Officers



Mr. Arijit Sen
grievance.finance@adityabirlacapital.com
<https://www.adityabirlacapital.com/loans/grievanceandredressal>



Yasmin Tabbassum
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Mr. Ashish Rajput
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Contact no: 08061865200



Mr. Sunny Dwivedi
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Mr. Nikhil A
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Contact: 0484 6147400



Mr. Abhiroop Khairnar
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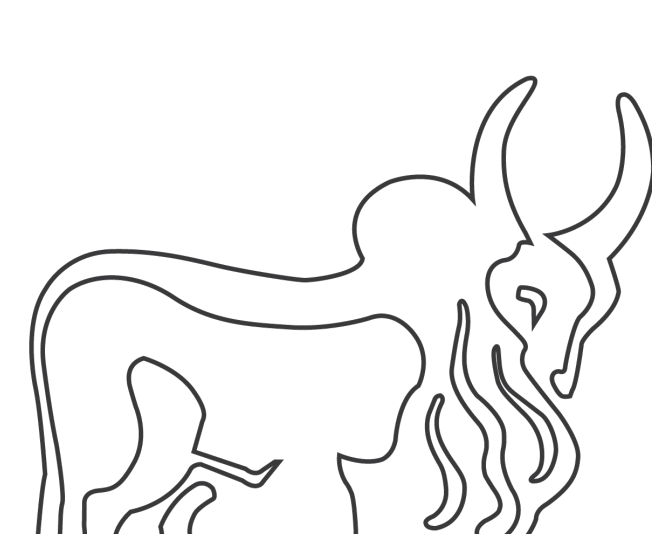
Monica Arora
nodal.officer@herofincorp.com
0124-3633945 (10.00 am to 6:00 pm)
Monday to Friday, and the last two Saturdays



Vaidyanathan.R.
care@incred.com
Contact: 022-42117799
Sachet portal: <https://sachet.rbi.org.in/>



Priyanka Singh
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IndusInd Bank
Mrs. Dilnaz Sidhwa
<https://www.indusind.com/in/en/microsites/forms/grievance-redressal.html>



Mr. Sauraw Kumar
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Ms. Hetal Parihar
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Count on us

Francyna Dias
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Mr. Aditya Ranade
grievance-redressal_loandistribution@paytm.com
Contact: 0120 5083345

Touchpoints and Escalation Matrix

Level 1 – 24*7 Help and Support on Paytm App

Level 2 – GRO - grievance-redressal_loandistribution@paytm.com