

Grievance Redressal Officers



Monica Arora
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Count on us

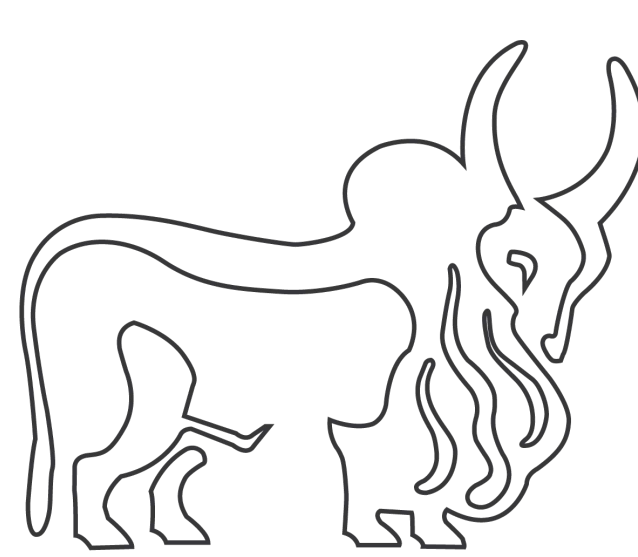
Francyna Dias
customercare@tatacapital.com



Mr. Arijit Sen
grievance.finance@adityabirlacapital.com



Rati Mundra
grievance@poonawallafincorp.com
Contact: 020 67808090



IndusInd Bank

Mrs. Dilnaz Sidhwa
<https://www.indusind.com/in/en/microsites/forms/grievance-redressal.html>



EarlySalary Services Private Limited

Mr. Amit Nosina
grievance@earlysalary.com
Contact: 020 67639797



Mr. Kannan Ramaseshan
Contact: 1800-266-4060 (Mon to sat 9:30am to 5:30pm)

Features and policies:
<https://www.hdfcbank.com/personal/useful-links/important-messages/product-features-and-policy>

Sachet portal: <https://sachet.rbi.org.in/>



Ms. Rosy Dsouza
care@incred.com
Contact: 022-42117799
Sachet portal: <https://sachet.rbi.org.in/>



Smt K B GEETHA
gmcss@canarabank.com
Contact: 080-22533864



GRO@smfgindia.com



Mr. Aditya Ranade
grievance-redressal_loandistribution@paytm.com
Contact: 0120 5083345

Touchpoints and Escalation Matrix

Level 1 – 24*7 Help and Support on Paytm App
Level 2 – GRO - grievance-redressal_loandistribution@paytm.com