

Grievance Redressal Officers



Ms. Pranaali Sawant
nodal.grievance@epimoney.com



SMFG
IndiaCredit
Pragati Ki Nayi Pehchaan

Ancy Dmello
GRO@smfgindia.com



Mr. Kannan Ramaseshan
1800 266 4060 (Monday to Saturday 9:30 AM to 5:30
PM) Sachet portal: <https://sachet.rbi.org.in/>
HDFC Bank Important links:
[https://www.hdfcbank.com/personal/useful-links/important-me
ssages/product-features-and-policy](https://www.hdfcbank.com/personal/useful-links/important-messages/product-features-and-policy)

Protium

Mr. Rohit Bagal
GRO email : GRO@protium.co.in