



October 22, 2024

**BSE Limited**

Department of Corporate Services,  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Fort,  
Mumbai - 400 001

**National Stock Exchange of India Limited**

The Listing Department,  
Exchange Plaza,  
Bandra Kurla Complex,  
Mumbai - 400 051

Scrip Code: 543396

Symbol: PAYTM

**Sub: Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015- Paytm Receives Approval from NPCI to Onboard New UPI Users**

Dear Sir/ Ma'am,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we would like to inform you that vide letter dated October 22, 2024, the National Payments Corporation of India (NPCI) has granted approval to the Company to onboard new UPI users, with adherence to all NPCI procedural guidelines and circulars. A copy of the NPCI letter is enclosed for your reference.

The aforesaid disclosure will also be hosted on the Company's website viz. <https://ir.paytm.com/>.

Kindly take the same on record.

Thanking you,

Yours Sincerely,

For **One 97 Communications Limited**

**Sunil Kumar Bansal**

**Company Secretary and Compliance Officer**

**One 97 Communications Limited**

compliance.officer@paytm.com

[www.paytm.com](http://www.paytm.com)

**Corporate Office** - One Skymark, Tower-D, Plot No. H-10B, Sector-98, Noida-201304

T: +91120 4770770 F: +91120 4770771 CIN: L72200DL2000PLC108985

**Registered Office** - 136, First Floor, Devika Tower, Nehru Place, New Delhi-110019

NPCI/2024-25/UPI/035

22<sup>nd</sup> October 2024

**Vijay Shekhar Sharma**

Founder and CEO One97 Communications Limited (OCL)

One Skymark, Floor No. 6th to 22nd, Tower-D,

Plot No. H-10B, Sector-98, Noida-201304

Dear Vijay,

**Subject: Permitting One97 Communications Private Limited (OCL) to onboard new users on their UPI application**

We acknowledge the receipt of your letter dated 1 Aug 2024 regarding your request to grant approval for onboarding new UPI users on Paytm app, which was stopped as per RBI directions dated 31<sup>st</sup> January 2024 and 16<sup>th</sup> February 2024.

Upon examination of your request, we hereby accord our approval and permit One97 Communications Private Limited (OCL) to onboard new users on their UPI application.

Approval is subject to the following:

1. Adhere to and abide by all NPCI procedural guidelines and circulars issued from time to time (including guidelines and circulars issued specifically on Risk management, Brand guidelines for App and QR, Multi-bank guidelines, TPAP Market share and Customer data)
2. Adhere to the requirements outlined in the tri-partite agreement with NPCI and PSP Banks.
3. Adhere to all laws and regulatory guidelines as applicable and issued from time to time including Payments and Settlement act 2007, Information Technology Act, 2000, Digital Personal Data Protection Act, 2023 and circular on Storage of Payment System Data, 2018.

Yours truly,

*on behalf of*  
  
**Dilip Asbe**  
Managing Director and CEO